



MINNESOTA
ORCHESTRA

Sensory-Friendly Concert Tip Sheet: *Courage and Triumph*

Saturday, July 14, 2018, 2pm

Preparation

You have your tickets. Now what?

We offer a variety of materials to help you prepare for your trip to Orchestra Hall, including a pre-visit story and concert playlist. These materials and more will be available at minnesotaorchestra.org/sensoryfriendly one month prior to the concert.

In the meantime, learn more about our musicians and instruments with our [Interactive Guide to the Orchestra](#).

What to Wear

There is no dress code. Feel free to wear what is most comfortable to you.

Parking

Visit [Getting to Orchestra Hall: Drive and Park](#) for driving directions, a map of parking ramps near Orchestra Hall and information about guaranteed and valet parking. We also have [public transportation directions](#), as well as tips, discounts and parking [information for cyclists](#).

Arrival and Wayfinding

When you arrive, English, Hmong, Somali and Spanish maps of the lobby spaces and activities will be available, as well as fidgets. Ushers and volunteers stationed throughout the lobby, along with multilingual signage, can help with wayfinding. Earplugs will be available at select usher and volunteer stations.





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Pre-Concert Activities

We recommend arriving at least 20 minutes prior to the 2pm concert start time, and encourage you to come early for pre-concert activities (12:45pm – 1:45pm).

Pre-concert activities include opportunities to try orchestral instruments, engage in creative movement, participate in collaborative art-making, learn more about the program and meet Minnesota Orchestra musicians.

Patrons who visit all of our activity stations can earn a prize! Pick up a lobby map for more information.



Quiet Spaces

Throughout the event, designated quiet spaces are available on all levels. Break spaces include items such as weighted sensory supports and noise-cancelling ear muffs. During the concert, there is an additional quiet space with a digital video and audio feed of the concert. Pick up a lobby map or ask one of our ushers or volunteers to learn more.



Refreshments

Refreshments, including gluten-, nut- and casein-free options, are available for a charge at concession areas.



Restrooms

Family restrooms are located on multiple levels. Accessible restrooms are located on all levels. A changing table is available in the family restroom located on Balcony B. Pick up a lobby map or ask one of our ushers or volunteers to learn more.



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Concert

The concert runs from approximately 2-2:50pm and includes music, visual projections, opportunities for participation and special guests.

Relaxed Environment

Our Sensory-Friendly Concert experience takes place in a relaxed environment where patrons of all ages and abilities are welcome to be who they are and move, vocalize, clap, or otherwise respond to the music freely at any time.

In addition to low lighting in the auditorium, this concert setting will allow the flexibility for attendees to enter, exit or find a new seat throughout the concert.



Electronic Devices

The use of electronic devices for accessibility purposes is welcome throughout Orchestra Hall. Please do not use flash photography, video or audio recording in the auditorium. (Flash photography is permissible in all other spaces.) Throughout the day, please share your photos on social media with #MNOorch.

Minnesota Orchestra Photography and Videos

During your visit, you may be photographed, filmed or recorded by Minnesota Orchestra-designated photographers or videographers. If you do not wish to be photographed, filmed or recorded, please speak with an usher or volunteer.





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Accessibility and Ticketing

The following services are available:

- Accessible seating
- American Sign Language (ASL) interpretation
- Assistive listening devices
- Braille programs
- Buffer seating (available upon request via phone at no additional cost)
- Flexible refund policy
- Large print programs
- Real-time captioning (CART)
- Service animal accommodations

Visit our [Accessibility page](#), or contact Ticket Services at tickets@mnorch.org or 612-371-5656 to learn more. If you need assistance while at Orchestra Hall, please visit the Audience Services Station near the Marquette Avenue entrance, or see one of our ushers or volunteers.



PHOTOS Courtney Perry and Greg Helgeson

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